

RRID Number:



Project number	P1543
Project name	Ore Valley HA Tenant Satisfaction Survey 2025

INTRODUCTION (Read out) 'Hello, my name is _____. I am undertaking a survey for **Ore Valley Housing Association** to find out tenants' views on the service they receive. The survey also asks a few questions about you and your household. This information is only used to create an overall picture of the profile of tenants housed by the Association and will help them develop services to meet those needs. The survey will take about 15 minutes to complete. Can you spare the time to speak me just now?

Can I assure you that all your answers will remain totally confidential and anonymous. Nobody at the Association will know your individual answers without your permission. You do not need to answer any questions you don't want to and you have the right to end the interview at any time. Can I confirm that you are happy to take part in the survey?

INTERVIEWER: IF RESPONDENT IS HAPPY TO PARTICIPATE IN THE RECORD RESPONDENT SURNAME AND RRID - ENSURE RRID MATCHES SAMPLE DATABASE.

RRID Number:

Surname:

INTERVIEWER DECLARATION:

I declare that this interview was carried out according to instructions, within the Market Research Society's Code of Conduct, and that the respondent consented to participate in the research.