



NEWSLETTER

AUGUST 2026

YOUR TENANCY

A NEW APPROACH FOR YOU TO
GET INVOLVED WITH YOUR
TENANCY

MYHOME REGISTRATION

KEEPING YOU IN CONTROL OF
YOUR ACCOUNT

WE ARE TURNING 35!

WE WANT TO HEAR FROM TENANTS
WHO HAVE BEEN WITH US FROM
THE START



WELCOME

Welcome to your new look Ore Valley Housing Association newsletter! In this issue we are concentrating on getting you more involved with your tenancy along with faster ways to communicate with us by registering with 'MyHome Account'.

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YOUR VOICE MATTERS

Building stronger relationships with our tenants and housing team

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YOUR TENANCY

Register for your MyHome Account, giving you faster communication with our team

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NEW BOARD MEMBERS

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OUR UPCOMING BIRTHDAY!

We will be turning 35 this summer and would love to hear stories from the original tenants who have been with us from the start

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SUPPORTING OUR COMMUNITY

Community Investment Fund Open

YOUR VOICE MATTERS TO US

Have you ever had an opinion about how your housing services are run? Here is your chance to do something with it!

At Ore Valley Housing Association, the people who live in our communities should have a real say in shaping their services and their homes. That is why we are proud to **launch our new Tenant Participation Strategy 2026 to 2029**.

This is a shift from delivering services for tenants to working with tenants, helping you influence decisions and drive positive change where you live. Our strategy is built around five clear aims:

- **Inspire involvement** — real chances to take part, with support on hand
- **Keep tenants informed** — clear information that suits you
- **Listen and improve** — your feedback shaping better services
- **Equality, diversity and inclusion** — every voice heard
- **Be accountable** — open and honest about our performance

To make it happen, our Housing Team are being trained by behavioural coach George Zielinski of GrowPros, giving them the skills and tools to build strong, lasting relationships with tenants. A key priority is creating local tenant networks, supported by our Housing Officers, so tenants can work together on the issues that matter in their streets and neighbourhoods.



Your ideas matter

Join our Tenant Focus Group on **23rd September 2026** and help us create better services and stronger communities for everyone. To take part, speak to your Housing Officer or email housing@orevalleyha.org.uk

YOUR TENANCY, YOUR WAY REGISTER WITH MYHOME

Why wait for the office to open or hang on the phone? With a free MyHome account, everything about your tenancy is right at your fingertips — anytime, anywhere, on any device.

Once you're registered, you can:

-  **Check your rent** — view your balance and full transaction history in seconds
-  **Pay securely:** make rent payments online with just a few clicks
-  **Access your tenancy:** all your information, ready whenever you need it
-  **Report repairs:** log an issue and track its progress where applicable
-  **Skip the queue:** handle routine enquiries online, no calls or office visits needed
-  **Anytime access:** available 24 hours a day, 7 days a week



Find out more about our new website and tenant portal at our drop-in demo day.

We'll have housing officers on hand to demonstrate the new 'My Home' service, answer any questions and help you get started with your 'My Home' account.

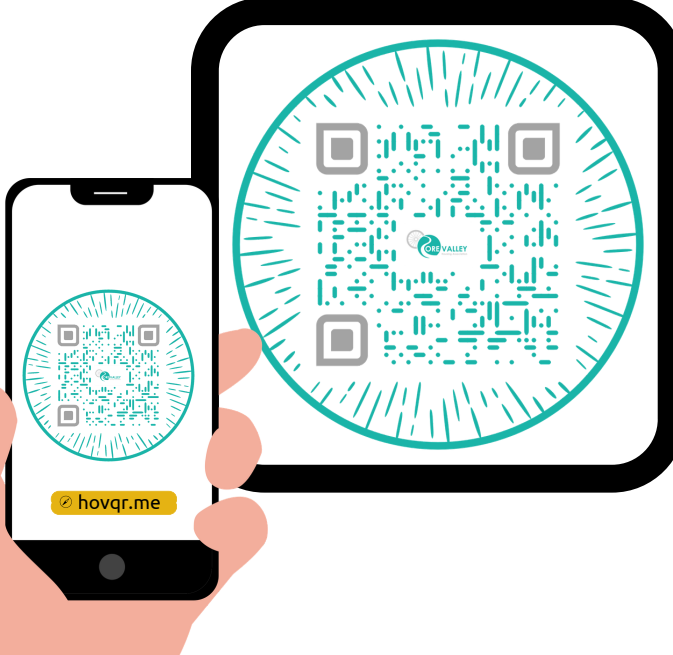
Thursday 6th August 9.30am – 3.00pm
at our Cardenden Office,
114-116 Station Road, Cardenden

'My Home' - Putting you in control
24 hours a day, 365 days a year!

www.orevalleyha.org.uk



It's the simple, stress-free way to stay on top of your home. Scan the QR code to register today and take control of your tenancy.



SCAN HERE

FRESH FACES, FRESH IDEAS: FIVE NEW MEMBERS JOIN OUR BOARD

We are delighted to welcome five new members to the Ore Valley Housing Association Board. Together they bring a wealth of skills and experience to our board, which is made up entirely of volunteers who generously give their time to help our Association run at its best.

Meet the new members:

- **Dave Roy:** Formerly senior health and safety officer at the Kingdom Group, and chair of several community groups in Cardenden, including the community council and crime prevention panel.
- **Frazer Walker:** Head in Fife College's Centre of Business, Advanced Technologies and Trades. A former apprentice joiner with over 20 years in further education, he helps shape future-ready courses across construction, energy and heat.
- **Maureen Dickson:** An HR professional with 30 years of experience across retail, finance and housing, and a former Non-Executive Board Member of WISH Scotland (Women in Social Housing).
- **Stephen Strachan:** Sustainability Manager at Hillcrest Housing in Dundee, and previously lead consultant for Edinburgh energy efficiency specialists Changeworks.
- **Abi Fox-Donnelly:** In social housing since 2017, Abi is Tenancy Support Services Team Leader at the Kingdom Group, supporting tenancies across Falkirk, Fife, Perth and Clackmannanshire.



As always, we would love to hear from any tenants interested in joining the board or getting involved with our stakeholder groups. If that sounds like you, please get in touch.

CELEBRATING 35 YEARS OF COMMUNITY

Were You One of Our First Tenants?

As Ore Valley Housing Association marks its 35th anniversary, we are looking back with pride on the people who shaped our organisation and the communities we serve today.



Were you one of our original tenants?

We would love to speak with some of our longest-standing tenants, those who joined us following the housing stock transfer in the 1990s. If you have held an unbroken tenancy since 1991, whether in your original home or another of our properties, your memories are an important part of our shared history. Have photographs, stories or old newsletters from those early days?

We would be delighted to feature them in our 35th anniversary celebrations. If this is you, or someone you know, please get in touch with Steffy!



Steffy Smith

Corporate Support Officer

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✉️ ssmith@orevalleyha.org.uk

Where it all began

Our story began in 1991, when a dedicated group of residents in Cardenden formed a voluntary committee and registered what was then Auchterderran Housing Association. Their vision was simple but ambitious: to bring local housing stock into community hands and improve homes and lives.

Vintage
1991

Thanks to their determination, the Association took on 131 properties in 1995 and a further 211 in 1997. As we grew beyond our original area, the organisation became Ore Valley Housing Association in 1999. Today we provide over 800 homes across central Fife, along with six retail units and our Business Centre in Lochgelly.



COMMUNITY SPOTLIGHT



Community Investment Fund Open

Ore Valley Housing Association's Community Investment Fund supports projects that bring positive change and community benefit to the local area. It is financed by a share of the profits from our commercial wind turbine south of Cardenden, which are reinvested into local projects.

To be considered, projects must contribute to at least one of the fund's three key themes:



“

"The greatness of a community is most accurately measured by the compassionate actions of its members."

Creating Opportunities

Supporting education, employment, training and skills development.

Empowering Communities

Building resilience and supporting vulnerable residents.

Sustainable Places

Improving local infrastructure, biodiversity, heritage and the environment.

Bonus points for projects that offer great value for money, get the community involved, are financially sustainable, and give the local economy a boost.

Ready to apply?



WIN A £50 VOUCHER!

Time to kick off our 35th anniversary celebrations!



35 Years
1991 - 2026

We are giving every tenant who completes the wordsearch a chance to enter our prize draw to win a £50 supermarket voucher. Simply finish the puzzle, snap a photo of your completed grid and email it to: ssmith@orevalleyha.org.uk

Don't forget to include your name, address & phone number.

Closing date for entries is **Monday 31st August.**

One lucky winner will be picked at random! Good luck!

35th Anniversary Wordsearch

Words run across, down, diagonally - and backwards!

E	Z	X	D	X	A	P	V	X	L	Y	I	A	D	H
D	J	J	M	J	E	Y	L	O	N	R	D	Q	Y	O
C	V	R	U	W	U	C	C	E	S	A	P	T	T	U
T	T	F	E	J	A	H	D	E	C	S	T	E	I	S
E	B	I	J	T	G	N	I	Y	F	R	P	N	N	I
T	A	G	P	E	E	R	Z	E	D	E	I	A	U	N
A	T	F	L	D	O	Q	I	P	W	V	S	N	M	G
R	O	L	R	M	N	O	G	R	M	I	A	T	M	B
B	Y	A	E	Q	C	H	D	R	A	N	Y	S	O	A
E	C	M	D	Y	V	Z	C	B	D	N	J	E	C	O
L	J	V	P	T	W	Y	H	B	W	A	B	A	I	T
E	F	I	F	N	O	I	T	A	I	C	O	S	S	A
C	W	A	I	U	O	R	E	V	A	L	L	E	Y	A
H	X	G	E	L	X	L	Y	L	W	J	N	D	Q	G
S	T	H	I	R	T	Y	F	I	V	E	L	R	I	U

FIND THESE 12 WORDS

- ORE VALLEY
 - HOUSING
 - THIRTY FIVE
 - ANNIVERSARY
- TENANTS
 - LOCHGELLY
 - CARDENDEN
 - MEMORIES
- CELEBRATE
 - ASSOCIATION
 - COMMUNITY
 - FIFE

Name: _____

Address: _____

Phone: _____



WAYS TO KEEP IN TOUCH



Ore Valley Housing Association



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www.orevalleyha.org.uk



ovha@orevalleyha.org.uk

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