

Effective Tips for Unblocking & freshening up Drains

Issues with blocked drains

Please be aware that depending on the cause of a blocked or unpleasant-smelling drain, the issue may be classified as a rechargeable repair if it is determined to be the tenant's responsibility. This includes blockages caused by items such as hair, paper towels, wet wipes, grease, and other inappropriate substances.

To avoid unnecessary charges, we ask that tenants make every reasonable effort to resolve the issue themselves for at least one week before contacting us. The only exception to this is if external garden drains begin to overflow due to the blockage—in such cases, please report the issue immediately.

Please see below for possible methods of clearing a drain blockage or removing odours:

- **Boiling Water**
 - Pour boiling water down the drain in stages. This can help dissolve grease and soap scum.
- **Baking Soda and Vinegar**
 - Pour one cup of baking soda followed by one cup of vinegar down the drain. Cover the drain and let it sit for 15 minutes, then flush with hot water.
- **Plunger**
 - Use a plunger to create a seal over the drain and plunge vigorously. This can help dislodge clogs close to the drain opening.
- **Drain Snake**
 - Insert a drain snake into the drain and rotate it to break up or pull out the clog. This is effective for deeper clogs.
- **Washing up liquid and Hot Water**
 - For grease clogs, pour a mixture of hot water and dish soap down the drain to help dissolve the grease.
- **Enzyme drain cleaning sticks**
 - Place into the drain once per month where it will break down any blockages and remove fould odours.
- **Remove and Clean the Drain Trap**
 - If accessible, remove the drain trap under the sink and clean out any debris



Please be aware that the methods outlined above may need to be repeated if there are no immediate results. If the issue is located in the bathroom, it's important to apply these methods to both the bath/shower drain and the wash hand basin simultaneously, as a blockage in one can affect the other.