

11 July 2025



Dear ~~Mr. Paul Smith~~

Subject: Freedom of Information (Scotland) Act 2002 - Release of Information

Thank you for your request for information on the 9th July 2025 where you asked for the following information.

1. Wide Area Network (WAN) or Software Defined WAN (SDWAN)

- a. Please can advise who is the existing supplier
- b. Contract end dates
- c. Total contract value
- d. Which framework this was purchased under
- e. Name of the contact responsible for this

2. Local Area Network (LAN)

- a. Please can advise who is the existing supplier
- b. Contract end dates
- c. Total contract value
- d. Which framework this was purchased under
- e. Name of the contact responsible for this

3. Wireless Access (WIFI)

- a. Please can advise who is the existing supplier
- b. Contract end dates
- c. Total contract value
- d. Which framework this was purchased under
- e. Name of the contact responsible for this



4. Telephony/Unified communications (UC)

- a. Please can advise who is the existing supplier
- b. Contract end dates
- c. Total contract value
- d. Which framework this was purchased under
- e. Name of the contact responsible for this.

Your request has been processed and considered under the terms of the Freedom of Information (Scotland) Act 2002. Your request for information has been considered and the information is provided below.

1. Wide Area Network (WAN) or Software Defined WAN (SDWAN) - **Not utilised.**

2. Local Area Network (LAN)

- a. Please can advise who is the existing supplier - **Lugo IT utilising Gamma Ethernet**
- b. Contract end dates - **4th August 2028.**
- c. Total contract value – **£3930.00 ex. Vat.**
- d. Which framework this was purchased under - **No framework utilised**
- e. Name of the contact responsible for this - **Steven McGuire, Business Development Consultant, Lugo IT**

3. Wireless Access (WIFI)

- a. Please can advise who is the existing supplier - **Rapier Systems Ltd.**
- b. Contract end dates - **2nd April 2026**
- c. Total contract value - **£1176.58p.a. ex.vat.**
- d. Which framework this was purchased under - **No framework utilised**
- e. Name of the contact responsible for this - **Richard Watson, MD, Rapier Systems**

4. Telephony/Unified communications (UC)

- a. Please can advise who is the existing supplier - **YellowCom**
- b. Contract end dates - **31st March 2027**
- c. Total contract value - Includes mobile and landline - **£21,356.40p.a. ex. Vat.**
- d. Which framework this was purchased under - **No framework utilised**
- e. Name of the contact responsible for this - **Keely Sherry, YellowCom**

Please note that this response constitutes full release under the Freedom of Information (Scotland) Act 2002.

To promote transparency and accountability, please note it is Ore Valley Housing Association's Policy to publish all request details and responses made under freedom of information legislation. This information will be made available through Ore Valley Housing Association's website and will not include your personal details. The disclosure log is available at:

www.orevalleyha.org.uk/page/disclosure-log.



Your right to seek a review

If you have made a request and are unhappy with the response from us (or have not had a response), you have the right to request a review from us. You can do this by writing to:

Freedom of Information

Ore Valley Housing Association

114-116 Station Road

Cardenden

Fife

KY5 0BW

Telephone: 01592 721 917

Email: foi@orevalleyha.org.uk

Please note:

- Your request must be in a recordable format (email, letter, audio tape etc.)
- You have 40 working days upon receipt of this letter to ask for a review.
- You will receive a full response to your review request within 20 working days of its receipt.
- Please quote the reference number above in any future communications.

Appealing to the Commissioner

If you have already been through the two steps of making your request and requesting a review and are still not happy, you can appeal to the Scottish Information Commissioner

- You must submit your complaint to the Commissioner within 6 months of receiving our review response.

You can request an appeal by accessing the **Online Appeal Service** on the Commissioners' website. This is the best way to make an appeal, it provides help in real time and collects exactly what the Commissioner needs so they can investigate your case quickly.

To access the online appeal service visit: www.itspublicknowledge.info/Appeal

If you don't wish to appeal online, you can contact the Commissioner. Your appeal must be in a format that can be kept for future use, e.g. in writing, by email or a recording on an audio or video tape.



Send your appeal by email

If you want to send your appeal by email, you should send your email to enquiries@itspublicknowledge.info

Send your appeal by post

If you want to send your appeal by post, you should send your letter to:

Office of the Scottish Information Commissioner

Kinburn Castle

Doubledykes Road

St Andrews

Fife

KY16 9DS

If you need help making an appeal you can contact the Commissioner's Office:

E-mail: enquiries@itspublicknowledge.info

Telephone: 01334 464610

You can find further information on making an appeal on the Commissioner's website: www.itspublicknowledge.info

Further information about your rights and accessing information is available on our website in the Freedom of Information Section which can be accessed at: www.orevalleyha.org.uk/page/freedom-of-information.

Yours sincerely,

Steffy Smith

Corporate Support Advisor