30th June 2026

[redacted]

Freedom of Information (Scotland) Act 2002 - Release of Information

Reference: 2026000041

Thank you for your request for information of 30th June 2026 where you asked for:

1. total number of violent incidents on your staff broken down by job title/category of worker
2. a breakdown of the nature of the violent incident e.g. verbal, physical, threatening behaviour
3. how many violent incidents have been reported under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences) Regulations, with a breakdown by job title/category of worker

Please could you break this information down into incidents involving female staff / male staff.
Violent incidents can include verbal abuse or threats including face to face; online and via telephone; physical attacks; threatening behaviour; racial abuse and sexual harassment/violence.

Your request has been processed and considered under the terms of the Freedom of Information (Scotland) Act 2002. Your request for information has been considered, and the information is provided below:

1. For the period 1 April 2025 to 31 March 2026, Ore Valley Housing Association can confirm that there have been zero reported incidents of violence against staff.
2. As there were no incidents recorded during this period, we are unable to provide a breakdown by job title, type of incident, gender, or RIDDOR reporting

Please note that this response constitutes full release under the Freedom of Information (Scotland) Act 2002.

ORE VALLEY HOUSING ASSOCIATION LTD
114-116 STATION ROAD
CARDENDEN
T: 01592 721917
E: ovha@orevalleyha.org.uk
www.orevalleyha.org.uk

To promote transparency and accountability, please note it is Ore Valley Housing Association's Policy to publish all request details and responses made under freedom of information legislation.

This information will be made available through Ore Valley Housing Association's website and will not include your personal details.

The disclosure log is available at:

www.orevalleyha.org.uk/page/disclosure-log.

Your right to seek a review
If you have made a request and are unhappy with the response from us (or have not had a response), you have the right to request a review from us. You can do this by writing to:

Freedom of Information
Ore Valley Housing Association
114-116 Station Road
Cardenden
Fife
KY5 0BW
Telephone: 01592 721 917
Email: foi@orevalleyha.org.uk

Please note:

- Your request must be in a recordable format (email, letter, audio tape etc.)
- You have 40 working days upon receipt of this letter to ask for a review.
- You will receive a full response to your review request within 20 working days of its receipt.
- Please quote the reference number above in any future communications.

Appealing to the Commissioner
If you have already been through the two steps of making your request and requesting a review and are still not happy, you can appeal to the Scottish Information Commissioner

- You must submit your complaint to the Commissioner within 6 months of receiving our review response.
- You can request an appeal by accessing the Online Appeal Service on the Commissioners' website.

This is the best way to make an appeal, it provides help in real time and collects exactly what the Commissioner needs so they can investigate your case quickly.

To access the online appeal service visit: www.itspublicknowledge.info/Appeal

If you don't wish to appeal online, you can contact the Commissioner. Your appeal must be in a format that can be kept for future use, e.g. in writing, by email or a recording on an audio or video tape.

Send your appeal by email
If you want to send your appeal by email, you should send your email to enquiries@itspublicknowledge.info

Send your appeal by post
If you want to send your appeal by post, you should send your letter to:
Office of the Scottish Information Commissioner:

Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS

If you need help making an appeal you can contact the Commissioner's Office:
E-mail: enquiries@itspublicknowledge.info
Telephone: 01334 464610
You can find further information on making an appeal on the Commissioner's website:
www.itspublicknowledge.info

Further information about your rights and accessing information is available on our website in the Freedom of Information Section which can be accessed at:
www.orevalleyha.org.uk/page/freedom-of-information.

Yours sincerely,

Steffy Smith
Corporate Support Officer